

Camp, Class and Program Terms and Conditions

Coronavirus COVID-19 Warning and Disclaimer • Coronavirus (COVID-19) has been declared a worldwide pandemic by the World Health Organization. COVID-19 is an extremely contagious disease that can lead to severe illness, personal injury, permanent disability or death. Parents and campers must follow all safety protocols that Language Kids World has established for the protection of campers, families and staff members. Safety protocols and instructions may be provided in writing or orally and they must be followed by campers, parents or caregivers, or any person dropping off or picking campers up from camp.

An inherent risk of exposure to COVID-19 exists in any public place where people are present. Participation in our programs is voluntary and Language Kids World does not make any warranty or representation that a COVID-19 infection will not occur through participation in Language Kids World programs.

Language Kids World cannot guarantee that the camper or any members of their household will not come into contact with other individuals who are infected with COVID-19 or that the camper will not become infected with COVID-19.

By enrolling and participating in Language Kids World programs and interacting with Language Kids World teachers, staff members, and other campers, the parent or authorized caregiver registering a camper for any of our programs on behalf of himself or herself and all members of his or her household:

1. Assumes the risk that a camper or a member of his or her household or people close to him or to her may be exposed or infected by COVID-19 by attending the program and all risks associated with COVID-19;
2. Agrees to follow Language Kids World safety protocols, whether they are provided orally or in writing;
3. Understands the risks of becoming exposed to or infected by COVID-19 while participating in the program;
4. Holds harmless Language Kids World, its employees, agents and representatives of and from all claims.

For more details on Language Kids World's safety protocols, visit

<https://languagekids.com/summer-camps-2/camp-safety-procedures/>



Waitlist Policy • Registrations are on a first-come first-served basis. Parents and caregiver may place a camper on a waitlist at no charge. If a spot becomes available, Language Kids World will attempt to contact the parents or caregivers on the waitlist via phone and or email. If a camper wishes to add early or extended immersion to their regular camp session and the early or extended immersion portions are full, the parent or caregiver may add the camper to the waitlist for early or extended immersion at no charge.

Sign-Out and Custody Protocol • Language Kids World staff members will release children only to authorized individuals, as designated on the registration form. Language Kids World staff members will only release campers to authorized individuals. Parents must provide the name and contact information of any persons authorized to pick the child up, and that information must be provided upon registration before the student is allowed to attend the program. We will assume all persons listed as authorized for pick-up and as emergency contacts have been authorized to pick the child up from camp. If a parent is not listed as an authorized person to pick a child up, it is the parent's responsibility to provide court documents to show their rights as parents or guardians before they can pick their child up from camp. We will only adhere to the guidelines of the most current court documents that have been presented to our staff members. We request that parents don't involve Language Kids World and our staff in their court proceedings. Failure to adhere to this may result in disenrollment from our programs. All children must be signed out every day by a parent or an authorized individual. Failure to sign your child out will be regarded as an "incident" and may result in suspension from the program, and Language Kids World will not be obligated to refund for the missed day(s) of camp.

Only adults 18 years and older are authorized to pick children up and showing a photo ID is mandatory upon request. Parents or authorized caregivers must notify in writing if there are any changes in the persons authorized to pick-up their child. Children without written permission will not be allowed to leave the school. Parents can notify Language Kids World by emailing info@Language-Kids.com

Late pick-up • If a child is picked up after the time the session ends, a late fee of \$1.00 per minute will be assessed. Late fees must be paid in cash within 24 hours from the time they were assessed. If late fees are not paid within this time period, Language Kids World may charge the card on file for the amount due and if the payment is not collected, Language Kids World may not allow a child to re-enter the program until the fee is paid. Missed days due to lack of payment of a late pick-up fee will not be refunded.

Behavior expectations • The staff at Language Kids World will always seek to prevent behavioral issues through redirection, by setting clear expectations and through positive reinforcement. Staff members will help campers understand why a certain behavior is not appropriate and what is the behavior expected at camp. After carrying out inappropriate behavior, the camper will receive a warning and parents will be notified. If a camper continues with the unwanted or inappropriate behavior, the camper may be suspended immediately. A camper may be suspended immediately and without warning if disrespectful or unsafe behavior towards another student or staff member is displayed by either a student or a parent of a student. Parents must make sure their children understand the expected behavior towards other students and staff. In the event a child's behavior becomes severely disruptive, unsafe to him/herself or others or the child does not respond to intervention, the parent/authorized caregiver will be called to pick him/her up immediately.

Potty Accident Policy • All children enrolled in camp must be potty-trained. All children ages 5 and under must be sent to camp with one change of clothes. If a camper has a potty accident and he or she does not have a change of clothes, the Language Kids World staff will contact parents or caregivers to bring a change of clothes to camp. The soiled clothes will be sent home with the child in a Ziplock bag. Language Kids World teachers and staff members will take the children on potty-break frequently and they will ask children to let their teacher know when she or he needs to go potty. If, in spite of our efforts to prevent potty accidents, a camper continues having potty accidents and demonstrate that they are not yet potty trained, Language Kids World will remove the camper from the program until they are fully potty-trained. A camper will be removed from the program after three potty accidents within a week.

Academic expectations • Language Kids World's program is an academic foreign language acquisition program, and its goal is to help students develop foreign language skills and cultural awareness. However, Language Kids World and its employees do not guarantee that students will be proficient in the target language at any point. Success in acquiring the language will depend largely in each individual student and the support he or she receives at home. • Although Language Kids World is an academic language acquisition program and the teachers will make their best efforts to help the children develop their foreign language skills, it is the parent's responsibility to support children's learning at home by following some or all the assignments and activities that the teacher will provide and seeking any other forms of support deemed necessary.

Special & Medical Needs • Our teachers are not trained or equipped to satisfy the special needs of students and no medications will be administered by the teachers during the program.

Illness policy • If your child is unable to attend camp due to an illness or injury, parents or caregivers must present a doctor's note to receive a refund for the days missed. In order for a refund to be considered, you must submit the doctor's note within the same week that your child was absent from camp. Doctor's notes can be emailed to info@languagekids.com. No refund will be issued without a doctor's note.

Lice Policy • Language Kids World is committed to minimizing the likelihood of transmitting lice at camp, so we have adopted a no nit policy. Children with any evidence of lice, including nits (egg casings) alone, will not be able to participate in the program. If a camper shows evidence of lice, we will contact the camper's parents, authorized caregivers or emergency contacts immediately and the camper will be sent home. We will email the families of campers in the same group as the camper on whom lice were found. We recommend that parents or guardians conduct a lice check at home or have a check conducted by a trained professional. Campers will be able to return to camp once no evidence of lice is found present. Language Kids World does not guarantee that lice won't be present at camp and Language Kids World will not be responsible for reimbursing the cost of a lice check or treatment.

Immunization Records • Every camper must have a current immunization record on file before the first day of camp in order to attend any of our programs. We accept immunization exemption forms issued by the Texas Department of State Health Services, which must be current and are only valid for two years.

Technology Policy • Our camps are a technology-free zone. If a camper brings a device to camp, he or she must put it away in their bag or backpack. Language Kids World staff may take a device from a camper and put it in a safe place if a camper brings it out of their bag or backpack. If parents wish their child to have access to a device for emergency or specific purposes, they are free to give the device to the camper's teacher to safeguard during the day. Language Kids World is not responsible for lost devices.

Forgotten Lunch Fee • If a camper does not bring lunch to camp, parents will be notified so they can bring the lunch to camp before lunch time. If parents are unable to do so, Language Kids World staff will order a lunch for the camper and parents will be charged with a \$15 lunch fee, which must be paid in cash at pick-up time on the day lunch was forgotten, or it will be charged to the credit card on file.



Forgotten Sock Policy • Socks may be required at some camp locations. Parents will be notified if socks are required at the camp location where their child is registered to attend. If a child forgets to bring their socks to camp, Language Kids World will provide the camper with a pair of socks and parents will be assessed a \$5 fee, which must be paid in cash at pick-up time on the socks were forgotten, or it will be charged to the credit card on file.

Refunds • Refunds will not be issued for non-attendance to one or more days of camp. Deposits are non-refundable for any reason. • If Language Kids World finds it necessary to un-register a child, a refund will be issued after deduction for camp days already attended. If cancelling a camp, parents may receive up to 50% refund of the full amount paid only if letting Language Kids World know in writing at least 14 business days prior the first day of the camp (not counting the first day of camp). Notices must be emailed to info@languagekids.com. No full refunds will be issued.

Payment Plans: Upon registration, a 35% down payment will be applied toward the total balance due. The balance due after the down payment has been applied will be automatically charged on or by March 5, 2021 to the original payment method and/or the credit card on file.

Cancellations • Language Kids World will cancel camps due to inclement weather or acts of God. No refunds will be made if a session is cancelled due to inclement weather or acts of God.

Forms and Waivers: Parents or authorized caregivers must sign the waivers required by Language Kids World and/or the specific location where each camp takes place. Children without a signed waiver will not be allowed to participate in a camp.

Medical Authorization and Permission to Treat

I hereby grant to Language Kids Houston, LLC permission to take whatever action in its judgment may be necessary in supplying emergency medical services to the child(ren) enrolled. In the event Language Kids Houston, LLC is unable to contact the parent or guardian, physician, or other persons listed, I hereby agree that I will be solely responsible for and will pay promptly any expenses which may be incurred by Language Kids Houston, LLC. in making emergency medical treatment to the child(ren) enrolled.

Waiver of Liability and Release

In consideration of being permitted to participate in Language Kids Houston, LLC programs and classes, and acknowledging I am giving my child(ren) my permission to participate in the class, camp or program provided by Language Kids Houston, LLC understand and am aware that such activity involves a risk of injury from my child(ren)'s participation in the said activity and that I am voluntarily giving permission to participate in this activity. I hereby agree to expressly assume and accept any and all risk of injury from my child(ren)'s participation in this activity. I do hereby and forever discharge, release, indemnify, and hold harmless Language Kids Houston, LLC and the hosting locations and their employees, the Association, Board of Directors, officers, agents and managing parties for and on behalf of myself and my minor child(ren) and our respective heirs, successors and assigns from any and all liability, rights of action, causes of action, losses, claims, demands, cost and expenses for damages and/or personal injury that may arise in conjunction with my child(ren)'s participation in this activity.

Privacy Policy

This privacy policy governs the manner in which Language Kids World collects, uses, maintains and discloses information collected from users of any of our websites and educational platforms, including but not limited to www.LanguageKids.com. This policy applies to all our websites and platforms as well as all products and services offered by Language Kids World. We may collect personal identification information from our clients and users in several ways, such as when users visit our site, subscribe to our newsletter, fill out forms, register for a program, etcetera, providing us with their contact and payment information.

We may also collect non-personal identification information about users when they interact with our websites, resource pages or educational platforms. Non-personal identification information may include the browser name, the type of device used, and other similar information.

Our site may use "cookies" to enhance the user's experience. User's web browser places cookies on their hard drive for record-keeping purposes and sometimes to track information about them. The user may set their web browser to refuse cookies or alert them when cookies are being sent.

Language Kids World collects and uses the user's information to process transactions, send communication emails and improve our customer service experience for the users. We do not sell, share or trade any of the personal information collected from the users with outside third parties, unless it is necessary to provide our services.

To protect users' information, we adopt the necessary data collection and storage practices to protect against unauthorized access, disclosure or destruction of your personal information. We use an SSL secured communication channel to protect sensitive and private information. Language Kids World may change or update its privacy policy at their discretion and at any time. It is the user's responsibility to check our privacy policy frequently and become aware of any changes or updates.

By using any Language Kids World websites, resource pages or learning platforms, the user accepts this policy. If the user doesn't agree to this policy, the user must refrain from using our websites, resource pages or learning platforms. If a user uses Language Kids World websites, resource pages or learning platforms after changes or modifications to this privacy policy have been made, it will be deemed that the user accepts those changes and modifications.

Photo Release

I understand that photographs, video and/or digital images, may be taken of my participation or my minor's participation in various activities while at class/camp. I understand that no names or personal contact information will accompany any images. I understand that these images may be used in slide shows, website photo albums, video yearbooks, and other promotional materials and/or publications. I acknowledge below that I do consent to such images of my likeness or my minors likeness being taken and do not request compensation for the use of my likeness or my minors likeness.

I grant Language Kids Houston, LLC and host sites the absolute right to copyright, re-use, publish and republish by any medium, including electronically, any photos included that may be taken while participating in a Language Kids Houston, LLC event unless otherwise notified in writing.

Text Authorization

I hereby authorize Language Kids World to send me text messages regarding Language Kids World programs. Texting may include program information, weather alerts and other important information. I understand that messaging data rates may apply. I understand that I may opt out of receiving text messages from Language Kids World at any time by texting STOP or OPT OUT or by requesting to unsubscribe via email at info@languagekids.com

Please be aware that the locations where our summer camps are provided at are not licensed day care facilities.